

# M S C Surya Teja

UX design professional with 11+ years of experience and 6 years in healthcare, expert in user-centric design and AI adoption. Driving 60% higher adoption and 50% faster task completion through elevated UX maturity.



SCAN FOR  
Portfolio & case studies  
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 Hyderabad, IND

11+

Years in UX

6

Years in healthcare

60%

User adoption lift

50%

Faster task completion

## EXPERIENCE

Aug 2020 — Present  
**Elevance Health / Carelon**

### Team Lead — UX Design

- Spearheaded UX across healthcare platforms, increasing user adoption by 60%.
- Managed and mentored a team of 30+ UX Designers, lifting UX maturity and cutting task completion time by 50%.
- Built scalable design systems and led strategic UX planning, accelerating delivery and stakeholder alignment.
- Owned UX program management — resource management, timelines, budgets and elevated SUS scores across products.
- Directed end-to-end research, interviews, prototyping, and usability testing; ran workshops and UX newsletters.

Sep 2018 — Aug 2020  
**Quolt Design**

### Sr. Graphic Designer

- Designed intuitive UIs across web, mobile, and multi-screen environments, extending into physical product interfaces.
- Delivered visual systems — logos, infographics, illustration, and typography aligned to client objectives.
- Contributed to critical equipment designs for the Indian Army, including enemy identification sensors and a low-cost radio.

Oct 2017 — Sep 2018  
**Innasoft**

### Sr. Graphic Designer

- Designed mobile and web apps across social, education, and sports categories.
- Mentored junior designers and led logo and marketing collateral projects.

Feb 2015 — Aug 2017  
**PI Technologies**

### Product Designer

- Built experience across physical and digital product development.
- Used 3D printing and modeling tools to engineer unique physical products.
- Delivered branding, logo design, and marketing collateral end-to-end.

## AI TOOLKIT

|                  |     |
|------------------|-----|
| Figma Ai         | 95% |
| Claude Design Ai | 90% |
| Lovable Ai       | 88% |
| Framer Ai        | 82% |
| UX Pilot Ai      | 80% |
| Windsurf Ai      | 85% |
| Notion Ai        | 90% |

## SIGNATURE STRENGTHS

UX Leadership

People Management

UX Strategy

Design Operations

Stakeholder Management

Design Systems

User Research

Journey Mapping

Information Architecture

Wireframing & Prototyping

Usability Testing

Cross-functional Collaboration

AB Testing

Heuristic Evaluations

HIPAA

Scalability

Surveys

WCAG

## EDUCATION

**IIT Delhi**  
Certified — Design Thinking for User Experience

**Sabarmati University**  
B.Sc. Computer Science

## CERTIFICATIONS & INTERESTS

- UX Principles and Process
- Manager As a Coach — Certified
- Gold Medalist, National Level Cricket